

## LA-UR-18-20431

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Title: Los Alamos National Laboratory Utah Valley University Recruiting

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Intended for: recruiting presentation at university

Issued: 2018-01-22

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# Los Alamos National Laboratory

## Utah Valley University Recruiting



**Michael S. Zollinger**

January 23, 2018



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# Los Alamos New Mexico



# Main Street





# Overview of Los Alamos National Laboratory

**“Delivering science and technology to protect our nation and promote world stability”**



# LANL Facts

- ***11,000 employees***
- ***36 square miles***  
*268 miles of roads*
- ***47 technical areas***
- ***1,280 buildings***
- ***11 nuclear facilities***
- ***\$2.4 billion annual budget***







# Business Innovation Directorate (ADBI)

**Associate  
Director, Acting**  
Steve Renfro



**Deputy Associate  
Director**  
Elaine Santantonio



**Deputy Associate  
Director**  
Charlotte Lindsey



**Software &  
Applications  
Engineering (SAE)**



**Acquisition  
Services  
Management (ASM)**



**Network &  
Infrastructure  
Engineering (NIE)**



**eXperience IT  
(XIT)**



**Service  
Innovation  
(SI)**



**Human  
Resources  
(HR)**

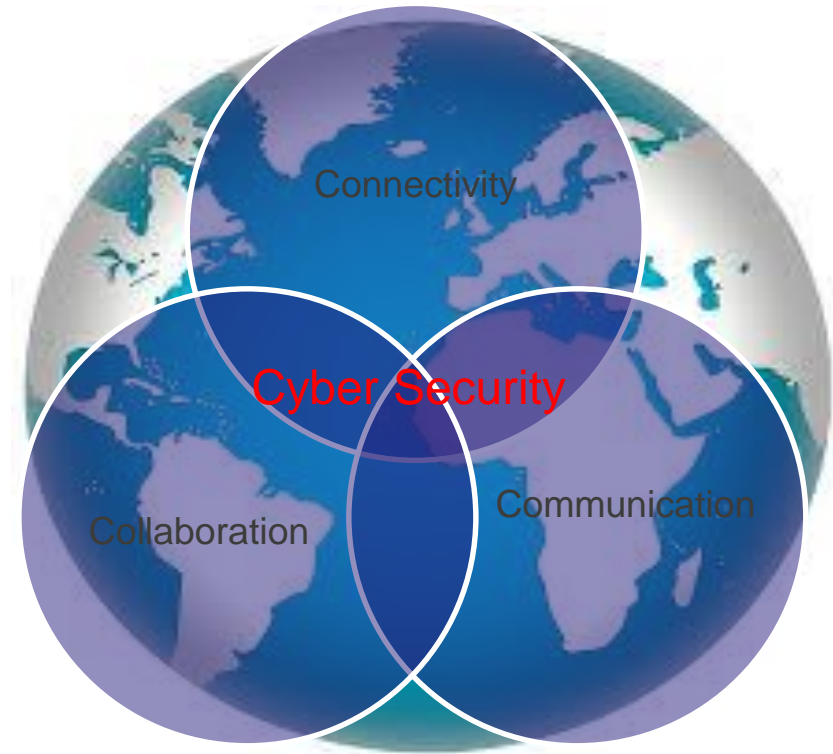




# This is Network and Infrastructure Engineering (NIE)

*NIE provides a robust and powerful infrastructure, allowing science and mission to work securely and seamlessly; within the Laboratory, across the Internet, and around the world. This is accomplished through:*

- **Connectivity**
- **Communication**
- **Collaboration**



***NIE Connects Technology To Mission***

# Where We've Been

# Technology Evolution Has Enabled LANL Mission

*NIE Connects Technology to Mission*



# Where We Are



# Infrastructure Services (NIE-IS)



***Composes the unseen skeleton that underlies all Laboratory network infrastructure, without which the Laboratory could neither communicate nor collaborate electronically through the following services:***

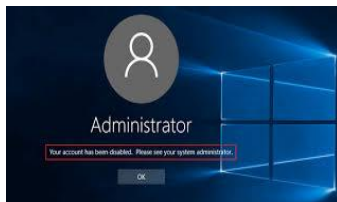
- ***Identity management and verification***
- ***Remote access***
- ***Encryption***
- ***Communication in and out of our networks,***
- ***Web services infrastructure***
- ***Email relay infrastructure***
- ***Virtual private cloud***



# Core Services (NIE-CS)



24/7 Service



Exchange Server 2016

***Maintains the information nervous system, enabling Laboratory customers to communicate internally and externally with confidence through the following customer focused services:***

- ***Network Operations Center (NOC) provides continual monitoring and remediation of network problems***
- ***Core business processing support through Production Control***
- ***Datacenter management***
- ***Collaboration through Exchange based email and Skype for Business***
- ***Server access and administration***
- ***mobile device management***

# Configuration and Development Services (NIE-CDS)

*Provides proactive immunization against external and internal threats, a data lake of system information, and enables real-time feedback to assure the security of the LANL network through the following services:*

- *Implements and maintains standards based security settings of computers to address the ever-evolving threat matrix*
- *Quality assurance testing*
- *Vulnerability patching, and software distribution*



# Telecommunication Services (NIE-TS)



*Every phone call and LANL mobile device reflects the seamless work of the group as it enables the organizations to communicate throughout the world through the following services:*

- *Telephony systems*
- *Video teleconferencing*
- *Mobile devices – cell phone, pager, smartphone*
- *Wireless networks, including radio services*
- *Infrastructure construction – project design and oversight*



# Engineering Security Services (NIE-ESS)

***Provides exemplary cyber event prevention, detection, and response capability, that benefits all of the DOE/NNSA complex through the following services:***

- ***Nationally recognized Cyber security incident response team (CSIRT) responding to real-time cyber events***
- ***Red Team network penetration testing***
- ***Firewall and cyber appliance customization to address continually evolving threats***
- ***In-depth protection, detection, alert, and logging systems defend against and identify external and internal threats***



**COMSEC**  
SYSTEMS



# Where We Are Going

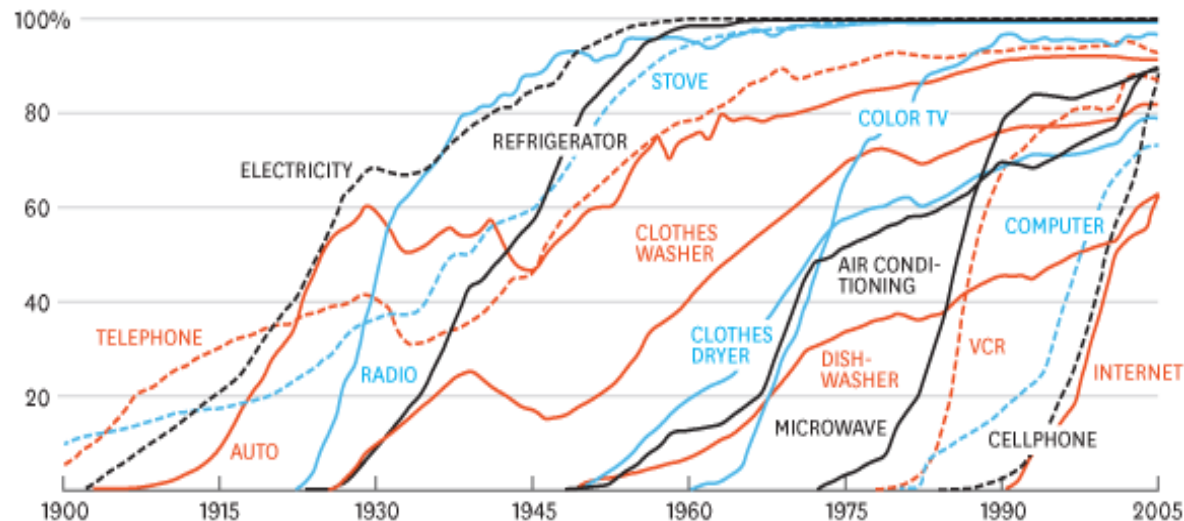
## - Computer Fundamentals Glossary



# Rate of Technology Adoption

## CONSUMPTION SPREADS FASTER TODAY

PERCENT OF U.S. HOUSEHOLDS



SOURCE MICHAEL FELTON, THE NEW YORK TIMES

HBR.ORG

- It took decades for the telephone to reach 50% of households, beginning before 1900
- It took five years or less for cellphones to accomplish the same penetration in 1990

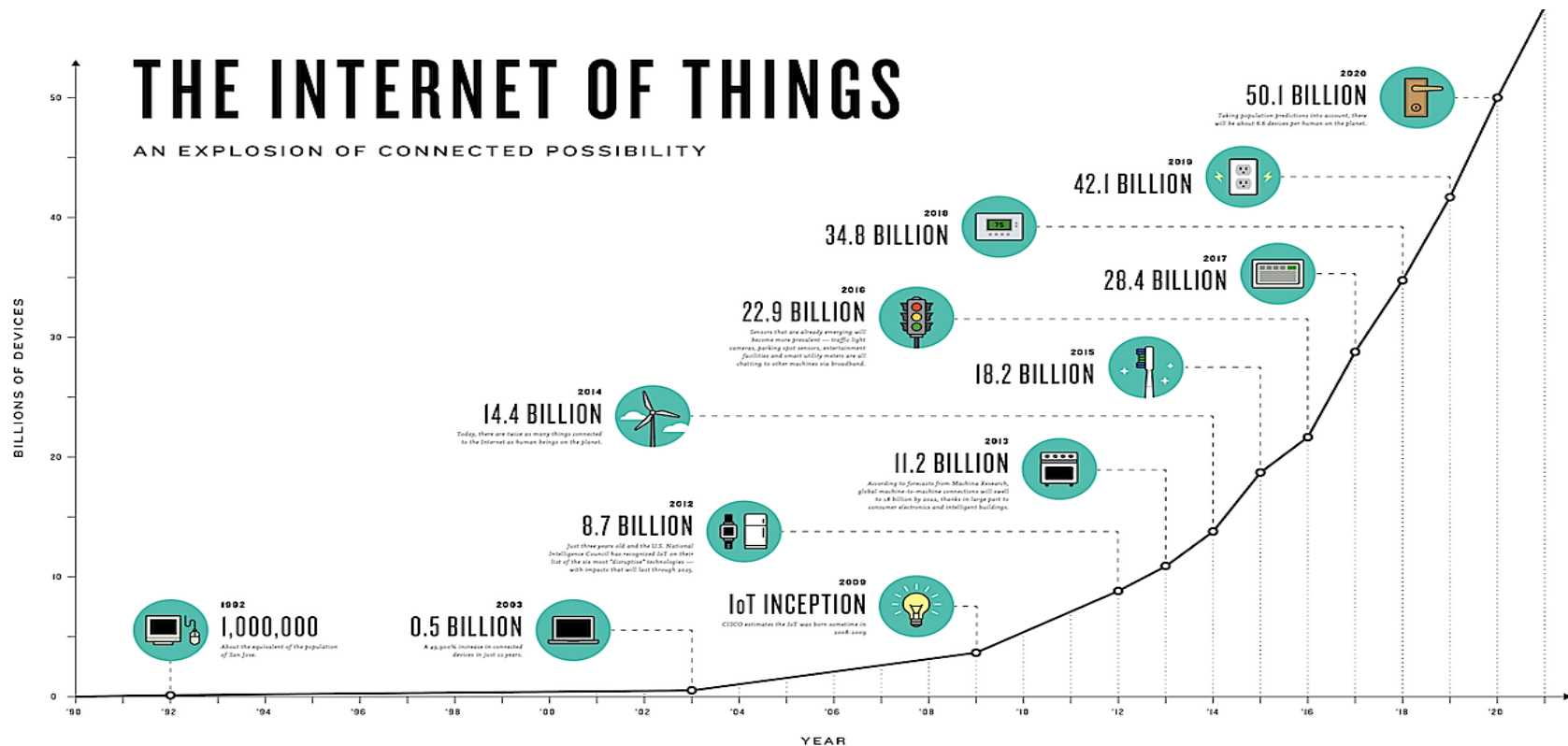
The introduction and adoption of new technology is accelerating exponentially



# Examples of Disruptive Technology



# # of connected devices = disruption = opportunity

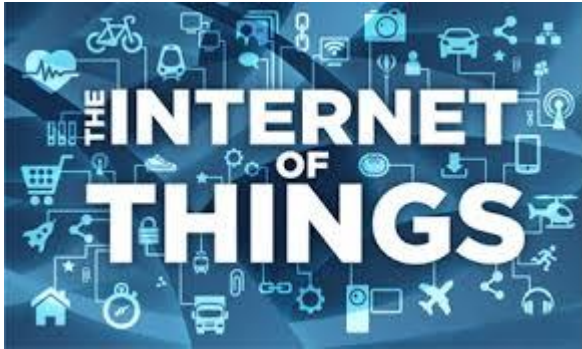


# Importance Of Embracing New Technology

- Adapt or be left behind
- NIE must continue to remember that our role is to “connect technology to mission”
- Innovation in information technology is a given
- We must be proactive and anticipatory in the adoption of new technology



# Disruptive Technologies To Watch – (Network World)



- **IoT (internet of things), M2M (machine to machine) systems and telematics**

- IoT – by 2020 more than half of new business processes will involve IoT in some manner
- M2M – Caution here, as this has led to DDoS attacks recently
- Telematics - **Telematics** is an interdisciplinary field that encompasses:
  - the technology of sending, receiving and storing information via telecommunication devices in conjunction with effecting control on remote objects
  - the integrated use of [telecommunications](#) and [informatics](#) for application in vehicles and with control of vehicles on the move
  - [global navigation satellite system](#) technology integrated with computers and mobile communications technology in [automotive navigation systems](#)
  - (most narrowly) the use of such systems within [road vehicles](#), also called vehicle telematics



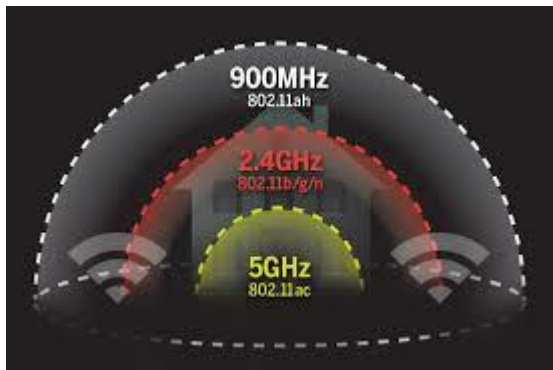
# Even more ...

- **Artificial Intelligence**

- Already has been discussed and researched for years
- IBM Watson is a clear step ahead
- Stanford University study says that by 2030 AI will have a large impact in several areas including:
  - Aerial deliver drones
  - Autonomous vehicles
  - Healthcare
- Other studies see the benefit in predictive analytics and big data
- ***Needed to analyze and respond to cyber events***



# Finally ...



- **Next-generation Wi-Fi**

- An emerging wireless protocol known as [Wi-Fi HaLow](#), is based on the still developing IEEE 802.11ah standard uses the 900mHZ spectrum
- First gear expected to be certified in 2018 and doubles the range of standard Wi-Fi, and breaks through obstacles like walls
- Can support thousands of devices per access point
- IoT and wearable technology will leverage this
- This will doubtless raise cyber security concerns
- LANL will need to tread very carefully in this space

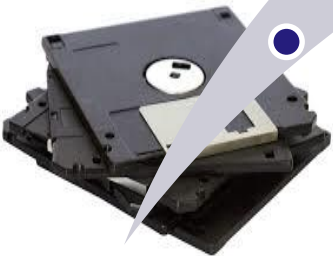
# Strategic Roadmap – 3 to 5 years

Network Switch Project

VoIP Project

MFA Project

Network and Cyber Technology Refresh



Prepare for contract transition. Identify and retire obsolete technologies/services. Embrace disruptive technologies and pilot deployments

Recalibrate NIE metrics and analyze operations



Proactively recruit/hire diverse workforce that can embrace change and disruptive technology



Continue to position appropriate NIE services to migrate to external cloud in a secure manner



# Come Join Us!

- Our job ads are available for internships; undergrad and graduate
- Hiring fulltime positions as well
- At the Career Fair tomorrow
- Will interview for some positions on Thursday morning